



LABOUR TIME DATA INQUIRIES GET FAST RESPONSE

The Database Enhancement Gateway (DEG) continues to perform well in obtaining answer and changes in labour times for collision repair facilities in Ontario.

Shops that feel a labour time in the database is too low or a part is missing continue to provide complaints through the www.ciaa.com industry web site under Productivity, after clicking "DEG"

Some recent examples of successes:

Item Platform	Year/Make/Model	Item	Date Submitted/Resolved Action
3585 Audatex	2010 Prius	Rear Hatch	July 11/July12 From 1.0 to 3.2 hrs
3534 Mitchell	2011 Corolla	Absorber Bracket	June 28/June 28 Added 0.5 hrs
3533 Mitchell	2010 BMW	Bumper Reflector	June28/July11 Added 0.2 hrs
3527 Audatex	2011 Rogue	Bumper Cover	June27/July 11 Added 0.6 hrs
3505 Audatex	2005 Infiniti	Quarter Panel	June02/July5 From 16.5 to 20.0hrs
3496 Mitchell	1998 Lexus	Refinish	June 16/June20 Added 0.8 hrs
3466 Audatex	2004 Pacifica	Non-Weld Opera.	June 6/June 21 Added 0.3hrs

These are just some of the changes made in the database after recommendations from shops. Please use the DEG database to submit any questions at www.ciaa.com under Productivity. Another service provided by CIIA. Call us at 1 866 309 4272 with any questions.