



Collision Industry Information Assistance

**NEW 2019 BASIC ESTIMATING/INSURANCE PROTOCOLS 3-DAY  
COURSE OFFERED**

**21st year of the popular training offered  
Eligible for four I-CAR CANADA points for Basic Estimating**

The popular basic estimating collision repair training course is back to help shop or office employees, new estimators and insurance company staff who may need assistance in estimating collision damage on cars and light trucks in Ontario.

This three-day course includes, introduction to estimating, understanding vehicle construction, fundamentals of estimate writing, understanding collision manuals, additional charges and collision damage analysis.

The class also includes a full day on insurance protocols: Managing KPIs, Advanced technology explanations, Tools for estimators, Procedure pages, Data look-ups, Refinish and LKQ parts for better communications with insurance professionals !

**BRAMPTON:**

**Three-Day full-day course  
Tue June 11th and Thu June 13th and Sat June 15th  
8:30 am to 5:00 pm**

**LONDON:**

**Three-Day full-day course  
Wed May 22nd, Thu May 23rd and Fri May 24th  
8:30 am to 5:00 pm**

**OTTAWA:**

**Three-Day full-day course  
Thu June 6th, Fri June 7th and Sat June 8th  
8:30 am to 5:00 pm**

**Cost:**

**Association Members: \$700, plus HST per person  
Non-Members: \$900, plus HST per person**

Students can register by contacting the Association office at 1-866-309-4272 or e-mailing [info@ciia.com](mailto:info@ciia.com)

**Prepayment is Mandatory  
Employers may be eligible for 83% course cost rebate!**

*“To represent the best interests of the industry, providing opportunities for growth for environmentally sound, profitable businesses, having trained professionals serving the public”*

1-866-309-4272 Fax: 1-866 220 4645

E-Mail: [info@ciia.com](mailto:info@ciia.com) Web: [www.ciia.com](http://www.ciia.com) and [www.autobodyhelp.ca](http://www.autobodyhelp.ca)