



Collision Industry Information Assistance

**NEW 2019 BASIC ESTIMATING/INSURANCE PROTOCOLS 3-DAY COURSE  
OFFERED**

**BRAMPTON**

**21st year of the popular training offered  
Eligible for four I-CAR CANADA points for Basic Estimating**

The popular basic estimating collision repair training course is back to help shop or office employees, new estimators and insurance company staff who may need assistance in estimating collision damage on cars and light trucks in Ontario.

This three-day course includes, introduction to estimating, understanding vehicle construction, fundamentals of estimate writing, understanding collision manuals, additional charges and collision damage analysis.

The class also includes a full day on insurance protocols: Managing KPIs, Advanced technology explanations, Tools for estimators, Procedure pages, Data look-ups, Refinish and LKQ parts for better communications with insurance professionals!

**BRAMPTON**

Tues. April 30, Thurs. May 2 and Sat. May 4, 2019  
noon-9:00pm Tues and Thurs, 8:30am-5:30pm Sat  
Location: CIIA training centre, 7 Rainham Rd., Brampton

Association Members: \$700, plus HST per person  
Non-Members: \$900, plus HST per person

**PLEASE NOTE THIS ESTIMATING CLASS HAS APPLIED FOR A  
CONSORTIUM GRANT TO REBATE 5/6THS OF THE TRAINING  
COSTS BACK TO THE EMPLOYER.**

**Also available:  
Certificate of Qualification exam preparation four-day class  
Saturdays and Sundays Apr 20, 21, 27, 28 2019  
8:30 am to 5:00 pm**

**Association members: \$800, plus HST per person**  
**Non-Members: \$1000 plus HST per person**

**Students can register by contacting the Association  
office at 1-866-309-4272 or e-mailing [info@ciia.com](mailto:info@ciia.com)**

**Prepayment is Mandatory**